APR 2.7 2006 E IN THE UNITED STATES PATENT	Attorney Docket No. 15437-0592
John T. Beck, et al.  Serial No.: 10/761,622  Filed on: January 20, 2004  For: TWO-LEVEL SERVICE MODEL IN OPER	Confirmation No.: 3546  Examiner: NYA  Group Art Unit No.: 2171
Mail Stop Amendment Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450	
Sir:  Enclosed is a copy of Information Disclosur  copies of the documents cited on that form, if needes  submission of this Information Disclosure Statemer	re Citation Form PTO-1449 together with ed. Pursuant to 37 C.F.R. § 1.97, the
that a search has been made and is not to be construing this statement is material to patentability.  Pursuant to 37 C.F.R. § 1.97, this Information	ued as an admission that the information cited

under one of the following (as indicated by an "X" to the left of the appropriate paragraph):

37 C.F.R. §1.97(b). It is respectfully requested that the cited documents be considered and that the enclosed Information Disclosure Citation Form PTO-1449 be initialed by the Examiner to indicate such consideration and a copy thereof returned to applicant(s).
37 C.F.R. §1.97(c). If so, then this Information Disclosure Statement includes one of the following:
A statement pursuant to 37 C.F.R. §1.97(e)

## Attorney Docket No. 15437-0592

	1.97(e)(1) The undersigned hereby states that each item of information contained in this information disclosure statement wa first cited in a communication from a foreign patent office in a counterpart foreign application not more than three months prior the filing of this information disclosure statement.			
	1.97(e)(2) The undersigned hereby states that no item of information contained in this information disclosure statement was cited in a communication from a foreign patent office in a counterpart foreign application, and, to the knowledge of the person signing the certification after making reasonable inquiry, no item of information contained in this information disclosure statement was known to any individual designated in §1.56(c) more than three months prior to the filing of this information disclosure statement.			
	A check for \$180.00 for the fee under 37 C.F.R. § 1.17(p).			
enclosed Ir	tfully requested that the cited documents be considered and that the aformation Disclosure Citation Form PTO-1449 be initialed by the co indicate such consideration and a copy thereof returned to			

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applicant(s).

37 C.F.R. §1.97(d). If so, then this Information Disclosure Statement includes the following:				
A statement pursuant to 37 C.F.R. §1.97(e)				
1.97(e)(1) The undersigned hereby states that each item of information contained in this information disclosure statement was first cited in a communication from a foreign patent office in a counterpart foreign application not more than three months prior to the filing of this information disclosure statement; OR				
1.97(e)(2) The undersigned hereby states that no item of information contained in the information disclosure statement was cited in a communication from a foreign patent office in a counterpart foreign application, and, to the knowledge of the person signing the certification after making reasonable inquiry, no item of information contained in the information disclosure statement was known to any individual designated in §1.56(c) more than three months prior to the filing of this information disclosure statement.				
AND				
A check for \$180.00 for the fee under 37 C.F.R. §1.17(i) for submission of the Information Disclosure Statement.				
It is respectfully requested that the cited documents be considered and that the enclosed Information Disclosure Citation Form PTO-1449 be initialed by the Examiner to indicate such consideration and a copy thereof returned to applicant(s).				
37 C.F.R. §1.97(i). Applicants are submitting references to satisfy Applicants' disclosure obligations in hopes that the references will be considered by the Examiner. Although the submission does not fully meet 37 C.F.R. §1.97, Applicant respectfully requests that the cited documents be considered and that the enclosed Information Disclosure Citation Form PTO-1449 be initialed by the Examiner to indicate such consideration and a copy thereof returned to Applicant(s). It is understood that if the Examiner does not consider the cited references, the cited documents will be placed in the file pursuant to 37 C.F.R. §1.97(i).				
Accordingly, copies of the references as listed on the attached Form PTO 1449 are submitted herewith. No certification or fees are deemed necessary.				

Throughout the pendency of this application, please charge any additional fees, including any required extension of time fees, and credit all overpayments to deposit account 50-1302.

Respectfully submitted,

HICKMAN PALERMO TRUONG & BECKER LLP

Dated: April \_\_\_\_\_\_\_, 2006

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I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail with sufficient postage in an envelope addressed to Mail Stop Amendment, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on

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## SERIAL NO. ATTY. DOCKET NO. INFORMATION DISCLOSURE CITATION 15437-0592 10/761,622 IN AN APPLICATION APPLICANT: (PTO-1449) John T. Beck et al FILING DATE: GROUP: January 20, 2004 2171 U.S. PATENT DOCUMENTS Exam. U.S. Patent Document Name of Patentee or Applicant Date of Publication of Pages, Columns, Cite Lines, Where Initial\* No.1 of Cited Document Cited Document Kind Code<sup>2</sup> Number MM-DD-YYYY Relevant (If known) Passages or Relevant Figures Appear 10-31-2002 2002/0161817 Dorofeev et al. **A**1

FOREIGN PATENT DOCUMENTS								
Exam. Initial*	Cite No. <sup>1</sup>	Office <sup>3</sup>	oreign Patent Number <sup>4</sup>	Document  Kind Code <sup>5</sup> (If known)	Name of Patentee or Applicant of Cited Document	Date of Publication of Cited Document MM-DD-YYYY	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear	T <sup>6</sup>
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OTHER ART – NO PATENT LITERATURE DOCUMENTS				
Examiner Initials*	Cite No <sup>1</sup>	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published	Translation <sup>2</sup>	

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<sup>1</sup>Unique citation designation number. <sup>2</sup>See attached Kinds of U.S. Patent Documents. <sup>3</sup>Enter Office that issued the document, by the two-letter code (WIPO Standard S.3). <sup>4</sup>For Japanese patent documents, the indication of the year of reign of the Emperor must precede the serial number of the patent document. <sup>5</sup>Kind of document by the appropriate symbols as indicated on the document under WIPO Standard ST.16 if possible. <sup>6</sup>Applicant is to place a check mark here if English language Translation is attached.

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<sup>\*</sup>EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.